

Enrollment Verification

A Guide for Post-9/11 GI Bill® Students

Most Post-9/11 GI Bill students who receive Monthly Housing Allowance (MHA) and/or kicker payments are required to verify enrollment at the end of each month. Utilize this infographic to learn how to verify your enrollment.



Step 1 Opt-In

For a quick and easy experience, **VA highly recommends using text message verification.** As your enrollment period approaches, you will receive a text informing you that you've been registered to receive texts for enrollment verification. Then, about 24 hours later, you will receive a text message from VA to opt into text message verification.

Post-9/11 GI Bill housing and/or kicker payments require **monthly enrollment verification.** Would you like to submit yours via text? Please reply Yes or No.

Yes

- ▶ **Reply "YES" to opt-in.** Within 24 hours, you will receive a text confirming you have opted in.
 - The text message link will expire in **6 days**. After that, you will be automatically enrolled in email verification.
- ▶ If you **reply "NO"** or cannot receive texts, you will be automatically enrolled in email verification.
- ▶ You don't need to opt in again for future terms unless you change your mobile phone number.

Step 2 Verify

Text: On the last day of each month, you will receive a text message requesting enrollment verification for that month.

- ▶ **Reply "YES" to verify your enrollment.** Within 24 hours, you will receive a text confirming you have verified your enrollment.
 - If you haven't verified, after **3 days**, you will receive a second text. If you don't reply within **6 days**, the conversation will close and you will need to **verify your enrollment through online verification on VA.gov.**
- ▶ If your enrollment status has changed, **reply "NO."** Please contact your School Certifying Official (SCO) to ensure your enrollment record with VA has been adjusted.

Email: If you opted out of text messages and/or have enrolled in email verification, **on the last day of each month**, you will receive an email requesting enrollment verification for that month.

- ▶ **Select "Yes, my enrollment is the same"** to verify your enrollment.
- ▶ If you don't select a response within **7 days**, you will get a follow-up message. After 7 days, that link in your email will expire, and you will need to **verify your enrollment through online verification on VA.gov.**
- ▶ If your enrollment status has changed, **select "No, my enrollment has changed."** Please contact your SCO to ensure your enrollment record with VA has been adjusted.

NOTE: To find your SCO, go to the [GI Bill Comparison Tool](#) and search for your school.

Online: If you can't verify by text or email, or your verification link expires, you can **utilize online verification.**

- ▶ To use online verification, you will need to have a verified VA.gov account through [ID.me](#) or [Login.gov](#).
- ▶ Log on to [VA.gov/education](#) and select **"Manage your Veterans education benefits"** and then select **"Verify your school enrollment"**.
- ▶ From there, you'll be able to select which month you want to verify for, review your enrollment information, and submit your verification.
- ▶ After submitting, you'll see a box showing you that you're up to date with your monthly enrollment verifications.

NOTE: If you are opted into text or email verification and verify on VA.gov prior to receiving the verification text/email at the end of the month, you will still receive a notification on the last day of the month.

Step 3 Payments

If you verify enrollment each month and still qualify to receive MHA and/or kicker benefits, your payments will continue uninterrupted.

If you fail to verify for more than two consecutive months, your MHA and/or kicker will be placed on hold. You will need to utilize online verification, [Ask VA](#), or call the Education Call Center (ECC) at 1-888-GIBILL1 (1-888-442-4551) domestically or 001-918-781-5678 internationally to verify your enrollment and have your payments released.



GI Bill: Did you remain enrolled in your courses in MON YYYY as certified? Please reply Yes or No. If you have dropped any of your courses, you must reply No. Visit the following link to view your information:
[VA.gov/education/verify-school-enrollment](#)

Yes

OR

Please choose one of these options within 14 days to verify your enrollment status.

Yes, my enrollment is the same.

No, my enrollment has changed.

Verify all enrollments

Step 4 of 6 Review verifications

August, 2023

100% Verified for the month of August 2023

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[Finish verifying your enrollments later](#)

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Submit verifications

