Enrollment Verification
A Guide for Post-9/11 GI Bill® Students

Most Post-9/11 GI Bill students who receive Monthly Housing Allowance (MHA) and/or kicker payments are required to verify enrollment at the end of each month. Utilize this infographic to learn how to verify your enrollment.

Step 1  Opt-In
For a quick and easy experience, VA highly recommends using text message verification. As your enrollment period approaches, you will receive a text informing you that you’ve been registered to receive texts for enrollment verification. Then, about 24 hours later, you will receive a text message from VA to opt into text message verification.

› Reply “YES” to opt-in. Within 24 hours, you will receive a text confirming you have opted in.
  • The text message link will expire in 6 days. After that, you will be automatically enrolled in email verification.
  • If you reply “NO” or cannot receive texts, you will be automatically enrolled in email verification.
  • You don’t need to opt in again for future terms unless you change your mobile phone number.

Step 2  Verify
Text: On the last day of each month, you will receive a text message requesting enrollment verification for that month.

› Reply “YES” to verify your enrollment. Within 24 hours, you will receive a text confirming you have verified your enrollment.
  • If you haven’t verified, after 3 days, you will receive a second text. If you don’t reply within 6 days, the conversation will close and you will need to verify your enrollment through online verification on VA.gov.
  • If your enrollment status has changed, reply “NO.” Please contact your School Certifying Official (SCO) to ensure your enrollment record with VA has been adjusted.

Email: If you opted out of text messages and/or have enrolled in email verification, on the last day of each month, you will receive an email requesting enrollment verification for that month.

› Select “Yes, my enrollment is the same” to verify your enrollment.
  • If you don’t select a response within 7 days, you will get a follow-up message. After 7 days, that link in your email will expire, and you will need to verify your enrollment through online verification on VA.gov.
  • If your enrollment status has changed, select “No, my enrollment has changed.” Please contact your SCO to ensure your enrollment record with VA has been adjusted.

NOTE: To find your SCO, go to the GI Bill Comparison Tool and search for your school.

Online: If you can’t verify by text or email, or your verification link expires, you can utilize online verification.

› To use online verification, you will need to have a verified VA.gov account through ID.me or Login.gov.

› Log on to VA.gov/education and select “Manage your Veterans education benefits” and then select “Verify your school enrollment.”

› From there, you’ll be able to select which month you want to verify for, review your enrollment information, and submit your verification.

› After submitting, you’ll see a box showing you that you’re up to date with your monthly enrollment verifications.

NOTE: If you are opted into text or email verification and verify on VA.gov prior to receiving the verification text/email at the end of the month, you will still receive a notification on the last day of the month.

Step 3  Payments
If you verify enrollment each month and still qualify to receive MHA and/or kicker benefits, your payments will continue uninterrupted.

If you fail to verify for more than two consecutive months, your MHA and/or kicker will be placed on hold. You will need to utilize online verification, Ask VA, or call the Education Call Center (ECC) at 1-888-GIBILL1 (1-888-442-4551) domestically or 001-918-781-5678 internationally to verify your enrollment and have your payments released.