

New Web Address for Department of Veteran Affairs' (VA) Funding Fee Payment System (FFPS)

1. **Purpose.** This Circular announces the new web address effective March 15, 2015, for VA's FFPS.
2. **Background.** Loan Guaranty Service (LGY) is responsible for lenders' timely payment of funding fees in the VA FFPS for all closed VA loans. Previously, the VA FFPS was owned and maintained by the Department of Treasury, on the Pay.gov website. LGY will take ownership of, and maintain, the VA FFPS website. The change to the VA FFPS web address will allow VA to better maintain and enhance the system.
3. **Action.** Effective March 15, 2015, the new VA FFPS web address will be www.ffps.vba.va.gov. The previous web address (www.va.pay.gov) will automatically redirect users to the new web address until September 15, 2015. After September 15, 2015, users must use the correct web address to access VA FFPS. All user names and passwords will remain unchanged, and the system will look and operate the same as it did before. Users with system issues must contact the VA Veterans Information Portal helpdesk for assistance at vip.vbaco@va.gov.
4. **Rescission:** This Circular is rescinded February 1, 2018.

By Direction of the Under Secretary for Benefits

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Director
Loan Guaranty Service

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