

## **Transition from Veterans Information Portal (VIP) to LGY Hub**

1. **Purpose.** The purpose of this Circular is to provide additional guidance and information regarding the Department of Veterans Affairs (VA), Loan Guaranty Service (LGY) migration from the Veterans Information Portal (VIP) to the LGY Hub.

2. **Background.** VA is transitioning from VIP to the LGY Hub portal. LGY Hub offers Veterans and other stakeholders an enhanced two factor authentication service through AccessVA. AccessVA will centralize, strengthen, and provide greater flexibility to the login process for many VA applications. Users who use LGY Hub with AccessVA, will also be able to use other VA applications.

3. **Action.** The LGY Hub User Guide can be found at [this link](#). Please reference the user guide when registering for the LGY Hub.

4. New user registration for VIP will end on September 22, 2019. Any new users who would like to utilize LGY Applications will have to do so through the LGY Hub.

5. All existing VIP users are encouraged to register for an LGY Hub account. Please see the below for location of registration instructions:

### **a. External Users**

(1) Existing User (*Has existing VIP account*): See Section 1.13, page 23 of the LGY Hub User Guide for registration instructions.

(2) New User: See Section 1.14, page 37 of the LGY Hub User Guide for registration instructions.

### **b. Internal Users**

(1) Existing User (*Has existing VIP account*): Section 1.22, page 50 of the LGY Hub User Guide for registration instructions.

(2) New User: Section 1.23, page 53 of the LGY Hub User Guide for registration instructions.

6. After access is granted, LGY applications will be available through the LGY Hub.

7. A period of approximately 2 months will be given for existing VIP users to register in the LGY Hub.

8. VIP access will be removed at the end of December 2019.

9. Questions. All inquiries should be sent to [LGYPMDISupport.VBAVACO@va.gov](mailto:LGYPMDISupport.VBAVACO@va.gov).

10. Rescission: This Circular is rescinded October 1, 2020.

By Direction of the Under Secretary for Benefits

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