

VALERI Servicer Newsflash

July 14, 2017

IMPORTANT INFORMATION

VALERI Offline – Due to the Legacy Loan purge, the VALERI application will be unavailable on the following dates and times:

1. Friday, July 14th 8:00 PM EST to Saturday, July 15th 11:59 PM EST
2. Friday, July 28th 8:00 PM EST to Sunday, July 30th 12:00 Noon EST (possibly later on Sunday if necessary)
3. Friday, August 4th 8:00 PM EST to Saturday, August 5th 11:59 PM EST
4. Friday, August 11th 8:00 PM EST to Sunday, August 13th 12:00 Noon EST (possibly later on Sunday if necessary)
5. Friday, August 18th 8:00 PM EST to Saturday, August 19th 11:59 PM EST
6. Friday, September 22nd 8:00 PM EST to Saturday, September 23rd 11:59 PM EST

Regional Loan Center (RLC) Contact Information –The RLC contact list has been updated to include the general email addresses for the Loan Production and Construction and Valuation sections at each RLC, and is located at http://www.benefits.va.gov/homeloans/servicers_valeri.asp.

DEVELOPMENT UPDATES

On Sunday, June 25, 2017, VALERI Manifest 17.2 BI was released. The following report enhancement was included:

CQ 12874 – Identifies the second 90 day Adequacy of Servicing cases pending review on the Adequacy of Servicing Action (AOS) Required report.