



## **\*\*VIRTUAL INTERVIEWS NOW AVAILABLE\*\***

### **For Veterans Residing in the State of Hawaii and American Samoa**

#### **How do I make an appointment?**

- Email the Honolulu Public Contact (PC) mailbox at: [pctc.vbahon@va.gov](mailto:pctc.vbahon@va.gov)
- Call the Honolulu PC office and leave a message at (808) 433-0505

#### Include the following:

- Your email and phone number
- First and Last Name
- Reason for Contact

**(For security reasons, DO NOT include your social security number in the email/phone call)**

#### **What happens next?**

A Benefits Counselor will contact you within 2-hours of leaving a message.

If your message is received after 2:30pm, or on a holiday, or on the weekend, you will be notified the next business day of your scheduled interview date/time.

In all cases, a confirmation telephone call or email will be sent to the customer.

Appointment Days/Times: Monday through Friday, 8am to 3:30pm

Benefits Counselors will be available to address Non-Health Care related inquiries related to Compensation, Pension, Survivor Benefits, Claims, Appeals, Status Requests, etc. and assistance with the claims process.

**VA**



**U.S. Department  
of Veterans Affairs**