VA MISSION

To fulfill President Lincoln’s promise “To care for him who shall have borne the battle, and for his widow, and his orphan” by serving and honoring the men and women who are America’s Veterans.
Proof of Military Service

Dear [Name],

This letter certifies that [Name] was discharged from the United States Armed Forces having served during the following period(s):

- Branch of Service: [Branch]
- Entered Active Duty: [Date]
- Discharged: [Date]
- Character of Service: [Character]

This card is to serve as proof that the individual listed below served honorably in the Uniformed Services of the United States.

- Name: [Name]
- Address: [Address]
- Dates of Birth: [Birth Date]
- Branch of Service: [Branch]

United States of America
Department of Veterans Affairs

General Benefit Information: 1-800-827-1000 (TTY 1-877-222-VETS)

This card does not reflect entitlement to any benefits administered by the Department of Veterans Affairs or serve as proof of receiving such benefits.

Do You Have Questions or Need Assistance?

If you have any questions, you can contact us by telephone or Internet:

- Call us at 1-888-827-1000 (Option 7)
- If you are a Telecommunications Device for the Deaf (TDD), the number is 1-800-826-1959
- Send written requests through the Internet at https://www.va.gov
- Phone or call us at 1-800-826-1959
- Send written requests through the Internet at https://www.va.gov

You can also submit a copy of your DD 214, and given additional VA benefit information at http://vets21.va.gov

Sincerely,

Executive Director
Benefits Assistance Service
Navigating Your Journey

1. Identify What is Important to you (Establish Goals)
2. Prioritize Your Goals
3. Identify VA Services and Benefits that Can Meet Your Goals
Establish and Prioritize Goals

- Education
- Employment
- Housing
- Financial
- Health
- Community Connections
Supporting Yourself and Your Family

Navigating Your Journey
- Explore VA Employment Resources & Tools
- Explore Career Opportunities
- Determine Eligibility and Apply for Monetary Benefits
- Navigate Housing Options
- Plan for Loved Ones Support
- Discover Community Connections
- Navigate Your Benefits and Maintain Your Information

Supporting Yourself and Your Family

Getting Career Ready

Finding a Place to Live

Maintaining Your Health

Connecting with Your Community
Navigate VA Employment Resources and Tools
Explore Career Opportunities
Monetary Benefits – Disability Compensation
Monetary Benefits – Establishing Service Connection

- Direct
- Aggravated
- Presumptive
- Secondary
Monetary Benefits – Applying for Disability Compensation

- Benefits Delivery at Discharge (BDD)
- Decision Ready Claims (DRC)
Monetary Benefits – Ancillary Benefits

- Clothing Allowance
- Automobile Allowance
- Adaptive Equipment Grant
- S-DVI
- Service Dog
Monetary Benefits – Additional Benefits

- VA Pension
- Aid and Attendance (A&A)
- Housebound
- CRSC and CRDP
- Family Caregiver Support Program Stipend
Navigate Housing Options

- Rent a Room
- Rent an Apartment
- Rent a House
- Buy a House
- Build a House
Planning for Loved Ones – Survivor Benefits

- Survivors’ Pension
- Dependency and Indemnity Compensation
- Marine Gunnery Sergeant John David Fry Scholarship
- Dependents’ Educational Assistance
Veteran Advocacy Groups
Veteran Peer Groups
Community Connections

- Mental Health and Social Work Services
- Compensative Work Therapy Program
- Vet Centers
- About Face
- Make the Connection Campaign
- VA Voluntary Service
- VA Regional Offices
- Community Organizations
Navigating Your Transition - eBenefits
Getting Career Ready

1. Understand Career Counseling Opportunities
2. Apply for and Use Education Resources & Tools
3. Research Employment Opportunities
4. Establish Your Professional and Local Networks
5. Navigate Your Benefits and Maintain Your Information

NAVIGATING YOUR JOURNEY  SUPPORTING YOURSELF AND YOUR FAMILY  GETTING CAREER READY  CONNECTING WITH YOUR COMMUNITY  MAINTAINING YOUR HEALTH
Understand Career Counseling Opportunities

- Help with career choices
- Benefits coaching
- Personalized support
Understand Career Counseling Opportunities – VR&E
Use Education Resources and Tools – GI Bill

- Post-9/11
- Montgomery Active Duty
- Montgomery Selected Reserve
Use Education Resources and Tools – GI Bill Comparison Tool
Use Education Resources and Tools - Applying

How to Apply

**APPLY Online**

Visit your nearest VA [regional office](#) to apply in person.

**APPLY in Person**

Apply Now

**APPLY at School**

Consult with your School Certifying Official, who can help you apply.

**APPLY by Mail**

Call 1-888-GI BILL-1 (888-442-4551) to have the application mailed to you.
Use Education Resources and Tools – On Campus Support
Additional Education Resources

✓ Accessing Higher Education (AHE)
✓ Career Training Technical Track (CTTT)
✓ Credentialing Opportunities On-Line (COOL)
✓ Apprenticeships or On-the-Job Training
✓ DoD SkillBridge
✓ Work Study
Research Employment Opportunities - VA For Vets
Research Employment Opportunities – Other Resources
Establish Your Professional and Local Network
Getting Career Ready - eBenefits
Finding a Place to Live

1. Compare Cost of Living and Job Availability
2. Discovering Housing Options
3. Discover Community Connections
4. Navigate Your Benefits and Maintain Your Information

NAVIGATING YOUR JOURNEY  SUPPORTING YOURSELF AND YOUR FAMILY  GETTING CAREER READY  MAINTAINING YOUR HEALTH  CONNECTING WITH YOUR COMMUNITY
Compare Locations – Influences

- Cost of living
- Health of the job market
- Proximity to desired school or training program

- Where you grew up
- Being near family or friends
- Availability of housing
Compare Locations – VA Facility Locators

This site is a storehouse of facility and key staff information within 1916 VA facilities, maintained on a regular basis by editors and administrators nationwide throughout the VA network. Designed for ease of use, this site categorizes information for browsing by state and administration, as well as by viewing through an interactive map of the United States.

For your convenience, you can use the search feature to locate facility-related information quickly and accurately.
Discover Housing Options – Home Loan Guaranty

- BUY
- RETAIN
- BUILD
- REPAIR
- ADAPT
Your Road to Buying a VA Home

You’ve earned it—a VA Home Loan Guaranty benefit to help you buy, build, or renovate your home with no downpayment and competitive interest rates, monthly payments, and closing costs.

The VA home loan process is quick and easy—and you can start it online today. Go to DoD/VA’s website at www.eBenefits.va.gov and request your Certificate of Eligibility.

1. **START** Contact several lenders and find one with the most favorable terms for you. Get pre-approved with a lender. They will verify your financial information and determine the best loan you can afford.

2. **SHOP** A trusted real estate agent can help you navigate the homebuying process. When you find the home you like, you can sign a home purchase agreement.

3. **APPRAISE** Your lender will order a property appraisal to determine the value of your home.

4. **INSPECT** VA strongly recommends having a home inspection. It can provide you with peace of mind and serve as a useful negotiating tool before closing.

5. **PROTECT** An appraisal combined with a home inspection can help provide a clear picture of whether a property is safe, sound, and sanitary for you and your family.

6. **CLOSE** At closing, you will sign homeownership documents and agree to make the monthly mortgage payments.

7. **MOVE IN** Congratulations, homeowner! You are ready to move into your new home.

If you have a VA-guaranteed home loan and are having difficulty making your mortgage payments, contact VA at 1-877-887-2702. Our VA Loan Technicians are available to help.

In 2013, more than 920,000 Veterans, Servicemembers, and eligible survivors obtained loans through the VA Home Loan Guaranty benefit.
Discover Housing Options – Housing Grants

- Specially Adapted Housing
- Special Housing Adaptation

MAKE YOURSELF AT HOME
VA’s Adapted Housing Grants for Disabled Veterans

DID YOU KNOW?
VA offers in-creedence to Veterans with specific service-connected physical disabilities, so they can remodel or modify a home to best meet their needs.
Discover Housing Options – Homelessness

Chat Online

Homeless Veteran Chat
Confidential, 24/7
online support for
Veterans and friends
@VeteransCrisisLine.net

Chat Now

Help for Homeless Veterans
877-4AID-VET
va.gov/homeless (877) 424-3838
Maintaining Your Health

- Explore VA Health Care Options
- Recognize and Address Your Mental Health Needs
- Apply for and Access Health Care
- Understand Options to Support the Health of Your Family
- Navigate the My HealtheVet and eBenefits Portals

NAVIGATING YOUR JOURNEY  SUPPORTING YOURSELF AND YOUR FAMILY  GETTING CAREER READY  MAINTAINING YOUR HEALTH  CONNECTING WITH YOUR COMMUNITY
Explore VA Health Care Options – Whole Health
Explore VA Health Care Options – You at the Center
Explore VA Health Care Options – Primary Care

Community Care Partners

Extended Team Members
- Clinical Pharmacy Specialist
- Social Work
- Nutrition
- Integrated Behavioral Health

PACT Teamlet
Responsible for 1 panel of patients
- Primary Care Provider
- RN Care Manager
- Clinical Associate
- Admin Associate

Patient

The Patient’s Primary Care Team
Explore VA Health Care Options – Specialty Care

- Gender-Specific Care
- Women Veterans Health Care
- Complex Care Coordination
- Dental Care
- Prescriptions
- Telehealth
Explore VA Health Care Options – Other Care

Foreign Medical Program
Explore VA Health Care Options – Transition and Care Management

TCM

- Case Management
- Maximize Care and Benefits
- Navigate the VA System
- Link to Community Resources
- Access to VA Health Care
- Veteran Advocacy
Recognize and Address Your Mental Health Needs

Mental Health

Suicide Prevention

#BeThere for Veterans and Service members
Recognize and Address Your Mental Health Needs – Vet Centers
Recognize and Address Your Mental Health Needs
Recognize and Address Your Mental Health Needs – More Resources
Health Care Application Process

Once you've figured out if you qualify, applying for VA health care benefits is easy. Find out how to apply.

Prepare

- If you haven't done so already, check to see if you qualify. Check your eligibility.
- Gather the documents listed below that you'll need to fill out an Application for Health Benefits (VA Form 10-10EZ).

What documents and information do I need to apply?

- Your most recent tax return
- Social Security numbers for yourself and your qualified dependents
- Account numbers for any current health insurance you already have (like Medicare, private insurance, or insurance from your employer)

What if I need help filling out my application?

Call our toll-free hotline at 1-877-222-VETS (1-877-222-8387), Monday through Friday, 8:00 a.m. to 8:00 p.m. (ET).

Get help from an unlicensed representative (a trained professional trusted to help with VA-related claims). Request a representative.

Or, find your state's Veterans agency.

Ready to apply?

You can start your online application right now.

Apply for Health Care Benefits

Apply for health care Form 10-10EZ

1 of 6 Veteran Information

You aren't required to fill in all fields, but we can review your application faster if you provide more information.

First name *(Required)*

Middle name

Last name *(Required)*

Suffix:

Mother's maiden name

Need help?

Enrollment or Eligibility questions:

1-877-222-VETS (1-877-222-8387)

TTY: 1-800-877-8339

Monday - Friday, 8:00 a.m. - 8:00 p.m. (ET)
Navigate the MyHealtheVet Web Portal

**Pharmacy**
Refill your VA prescriptions, track delivery, view a list of your VA medications and other details.

**Appointments**
Keep track of your upcoming VA medical appointments and get email reminders.

**Messages**
Communicate securely online with your VA health care team and other VA staff about non-emergency information or questions.

**Health Records**
View, print, or download a copy of your VA medical record information, or enter your own health information.

Login to Manage Your Healthcare

[Login] [Register]
Get information about VA
Learn about VA benefits and eligibility
Locate VA facilities
Connect with emotional health resources
Access GI Bill Feedback Tool
Explore VA benefits
View details about benefit eligibility
See testimonials and informational videos
Get information for families & survivors
Link to other resources
My HealtheVet

- Refill and track prescriptions
- Manage medication allergy information
- Manage medical appointments
- Communicate with health care team
- Access electronic health records
Learn about and apply for benefits
Check status of applications
Print letters and other documents
Update personal information
Sign up for Connect Your Docs
Find a VSO
Face-to-Face Resources for Ongoing Support

- One-on-One with Benefits Advisors
- VSOs and Community Support
Disability Compensation
Activity: Create a DS Logon
Activity: Create a DS Logon

DS LOGON Registration

Welcome to the registration wizard. Here you can create your DS LOGON account, whether you are a service member, veteran, or family member.

Select registration method

- I have a Common Access Card (CAC) with accessible card reader.
- I have a Defense Finance and Accounting Service (DFAS) myPay account.
- None of the above conditions apply, however at least one of the following conditions is true:
  1. I am a Veteran
  2. I am a Dependent of a Veteran
  3. I am a Survivor of a Veteran
  4. I am registered in the Defense Enrollment Eligibility Reporting System (DEERS)

Continue Cancel
Activity: Create a DS Logon

Registration Process

Individuals with active CAC’s are mandated to utilize the CAC for the purpose of registering for a DS LOGON account. If you are presently unable to utilize your CAC, please return to this website when you are able to use your CAC.

CAC
Common Access Card

Register Cancel
Activity: Create a DS Logon
Activity: Create a DS Logon
Activity: Create a DS Logon

Registration Process

Select challenge questions and enter personalized answers.

These questions will be asked if you need to retrieve or change your password.

- Question 1
- Question 2
- Question 3
- Question 4
- Question 5

Continue | Cancel
Activity: Create a DS Logon

Security Image

To increase the security of your account, you can use an image during the login process. Would you like to use an image during the login process?

Yes  No
Activity: Create a DS Logon
Activity: Create a DS Logon

Activation Successful
Congratulations! You have successfully upgraded to a DS LOGON Premium account.

Your Username is: john.q.public
You may now begin to use your DS LOGON Premium account

Continue
Activity: Create a DS Logon

Registration Process

E-mail Address(es) on your DEERS file are displayed below.
Valid E-mail(s) on your DEERS file may be used to reset your password, provided you have a DoD ID Card.

E-mail Address(es)

Add E-mail

Note: E-mail address(es) are not displayed fully for security purposes.
Activity: Create a DS Logon

![Image of My Access Center registration process]

- **Registration Process**
  - Email Address(es) on your DEERS file are displayed below.
  - Valid email(s) on your DEERS file may be used to reset your password, provided you have a DoD ID Card.
  - Enter email address:
    - John.Q.Public@home.com
  - Yes, I consent to having the DoD or VA email notifications to me regarding my benefits.

[Buttons: Save Email, Cancel]
Activity: Create a DS Logon
Activity: Apply for VA Health Care

Apply for health care Form 10-10EZ

1 of 6 Veteran Information

You aren’t required to fill in all fields, but we can review your application faster if you provide more information.

First name (*Required)

Middle name

Last name (*Required)
### Activity: Apply for VA Health Care

<table>
<thead>
<tr>
<th>Health Care</th>
<th>VA Health Care</th>
<th>Purchased Care Health Benefits</th>
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<tbody>
<tr>
<td></td>
<td>Apply online for health benefits.</td>
<td>Apply for non-VA health care benefits and services for yourself and your family through the Purchased Care program.</td>
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<table>
<thead>
<tr>
<th>TRICARE® Health Plans</th>
<th>Find and enroll in a TRICARE® health plan based on your eligibility.</th>
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<tr>
<th>Insurance</th>
<th>Veterans’ Group Life Insurance (VGLI)</th>
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<tbody>
<tr>
<td></td>
<td>Enroll for low-cost, term life insurance, or make changes to your existing VGLI policy.</td>
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</table>

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<tr>
<th>Burial</th>
<th>Burial Benefits</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Apply for burial and funeral benefits.</td>
<td></td>
</tr>
</tbody>
</table>

You can also view your open and submitted applications. If you already have benefits? Let us help you manage your benefits.
Activity: Apply for VA Health Care

Health Care Application Process

Once you’ve figured out if you qualify, applying for VA health care benefits is easy. Find out how to apply.

Prepare
- If you haven’t done so already, check to see if you qualify. Check your eligibility.
- Gather the documents listed below that you’ll need to fill out an Application for Health Benefits (VA Form 10-1072).

What documents and information do I need to apply?
- Your most recent tax return
- Social Security numbers for yourself and your qualified dependents
- Account numbers for any current health insurance you already have (like Medicare, private insurance, or insurance from your employer)

What if I need help filling out my application?
Call our toll-free hotline at 1-877-222-VETS (1-877-222-8387), Monday through Friday, 8:00 a.m. to 8:00 p.m. (ET).
Get help from an accredited representative (a trained professional trusted to help with VA-related claims). Get help filling your claim.
Or, find your state’s Veterans agency.
Activity: Apply for VA Health Care

Apply for health care benefits

Equal to VA Form 10-10EZ (Application for Health Benefits).

Note: If you're signed in to your account, you can complete part of your application based on your account details. You can also save your form in progress, and come back later to finish filing it out. You have 30 days from the date you start or update your application to submit it. After 90 days, the form won't be saved and you'll need to start over.

Sign in to your account.

Start the Health Care Application.

Explore benefits

Manage your health benefits

Find VA locations

Disability

Health care

Education & training

Housing assistance

CAREERS & EMPLOYMENT

Life insurance

Pension

Burials & memorials

Health care benefits overview

Eligibility

Application process

Health needs and conditions

Retail prescriptions

Message your health care team

Get your VA health records

First you need to complete your information. How do I need to apply?

- Your most recent tax return
- Social Security numbers for yourself and your qualified dependents
- Account numbers for any current health insurance you already have (like Medicare, private insurance, or insurance from your employer)

What if I need help filling out my application?

Call our toll-free hotline at 1-877-222-VETS (1-877-222-8387), Monday through Friday, 8:00 a.m. to 8:00 p.m. (EST).

Get help from an accredited representative (a trained professional trusted to help with VA-related claims). Get help filling your claim.

Or, find your state's Veterans agency.
Activity: Apply for VA Health Care

Apply for health care Form 10-10EZ

1 of 6 Veteran Information

You aren't required to fill in all fields, but we can review your application faster if you provide more information.

First name (*Required)

Middle name

Last name (*Required)

Suffix

Mother’s maiden name

« Back  Continue »
Activity: Apply for VA Health Care

Apply for health care  Form 10-10EZ

1 of 6  Veteran Information

You aren’t required to fill in all fields, but we can review your application faster if you provide more information.

First name (Required)

« Back  Continue »

Save and finish this application later
Activity: Apply for VA Health Care

Apply for health care Form 10-10EZ

1 of 6 Veteran Information

Date of birth (*Required)
Month
Day
Year

Social Security number (*Required)

Place of birth
City

State

Save and finish this application later
Apply for health care Form 10-10EZ

1 of 6 Veteran Information

Gender (*Required)

Marital status (*Required)

Which categories best describe you?
You may check more than one.

- Spanish, Hispanic, or Latino
- American Indian or Alaskan Native
- Black or African American
- Native Hawaiian or Other Pacific Islander
- Asian
- White

« Back  Continue »
Activity: Apply for VA Health Care

Permanent address

Country (*Required)
United States

Street (*Required)

Line 2

Line 3

City (*Required)

State (*Required)

Postal code (*Required)

« Back  Continue »
Activity: Apply for VA Health Care

Apply for health care Form 10-10EZ

1 of 6 Veteran Information

Email address

Re-enter email address

Home telephone number

Mobile telephone number

« Back  Continue »
Activity: Apply for VA Health Care

Apply for health care Form 10-10EZ

1 of 6 Military Service

Last branch of service (*Required)

Service start date (*Required)

Month Day Year

Service end date (*Required)

Month Day Year

Character of service (*Required)

Continue >
Activity: Apply for VA Health Care

Apply for health care Form 10-10EZ

2 of 6 Military Service

Service history
Check all that apply to you.

- Purple Heart award recipient
- Former Prisoner of War
- Served in combat theater of operations after November 11, 1998
- Discharged or retired from the military for a disability incurred in the line of duty
- Served in Southwest Asia during the Gulf War between August 2, 1990, and Nov 11, 1990
- Served in Vietnam between January 9, 1962, and May 7, 1975
- Exposed to radiation while in the military
- Received neck/throat radium treatments while in the military
- Served on active duty at least 90 days at Camp Lejeune from January 1, 1953, through December 31, 1967

« Back  Continue »
Apply for health care

Form 10-10EZ

1 of 6 VA Benefits

Current compensation

Which type of VA compensation do you currently receive? (*Required)

- Service-connected disability pay for a 30%, 20%, 10%, or 0% disability rating
- Service-connected disability pay for a 10% or higher disability rating
- VA pension
- I don’t receive any VA pay
Apply for health care Form 10-10EZ

Apply for health care

4 of 6 Household Information

Financial disclosure

Next, we’ll ask you to provide your financial information from the most recent tax year, which we’ll verify with the IRS. We use this information to figure out if you:

1. Are eligible for health care even if you don’t have one of the qualifying factors
2. Are eligible for added benefits, like reimbursement for travel costs or cost-free medications
3. Should be charged for copays or medication

Note: You don’t have to provide your financial information. But if you don’t have a qualifying eligibility factor, this information is the only other way for us to see if you can get VA health care benefits—including added benefits like waived copays.

Qualifying factors:
- Former Prisoner of War
- Received a Purple Heart
- Recently discharged combat Veteran
- Discharged for a disability that resulted from your service or got worse in the line of duty
- Getting VA service-connected disability compensation
- Getting a VA pension
- Receiving Medicaid benefits
- Served in Vietnam between January 9, 1962, and May 7, 1975
- Served in Southwest Asia during the Gulf War between August 2, 1990, and November 30, 1998
- Served at least 30 days at Camp Lejeune between August 1, 1953, and December 31, 1987

Learn more about our income thresholds (also called income limits) and copayments.

Do you want to provide your financial information? *(Required)*

- Yes
- No

Save and finish this application later
Activity: Apply for VA Health Care

Apply for health care Form 10-10EZ

1 of 6 Household Information

Spouse's information

Please fill this out to the best of your knowledge. The more accurate your responses, the faster we can process your application.

First name *(Required)*

Middle name

Last name *(Required)*

Suffix

Spouse's Social Security number *(Required)*

Date of birth *(Required)*

Month

Day

Year

Date of marriage *(Required)*

Month

Day

Year

Did your spouse live with you last year?

☐ Yes

☐ No

Do you have the same address as your spouse? *(Required)*

☐ Yes

☐ No
Activity: Apply for VA Health Care
Activity: Apply for VA Health Care

Apply for health care Form 10-10EZ

6 of 6 Insurance Information

Other coverage

Are you covered by health insurance? (Including coverage through a spouse or another person). (*Required)

☐ Yes
☐ No

« Back  Continue »
Activity: Apply for VA Health Care

Apply for health care

1 of 6 Insurance Information

Other coverage

Are you covered by health insurance? (Including coverage through a spouse or another person) (*Required)

☐ Yes

☐ No

Name of provider (*Required)

Name of policyholder (*Required)

Policy number (either this or the group code is required) (*Required)

Group code (either this or policy number is required) (*Required)

Add Another Insurance Policy

< Back  Continue >
Activity: Apply for VA Health Care

Apply for health care Form 10-10EZ

3 of 6 Insurance Information

VA Facility

☐ I'm enrolling to get minimum essential coverage under the Affordable Care Act.

Learn more about minimum essential coverage.

Select your preferred VA medical facility

State (Required)

City or clinic (Required)

OR Find locations with the VA Facility Locator

If you're looking for medical care outside the continental U.S. or Guam, you'll need to sign up for our Foreign medical program. Learn more about the Foreign medical program.

You can also visit Veterans Living Abroad.

Do you want VA to contact you to schedule your first appointment?

☐ Yes

☐ No

« Back Continue »
Activity: Apply for VA Health Care
Activity: Apply for VA Health Care

Apply for health care Form 10-10EZ

1 of 6 Review Application

Veteran Information

Military Service

VA Benefits

Household Information

Insurance Information

Note: According to federal law, there are criminal penalties, including a fine and/or imprisonment for up to 5 years, for withholding information or providing incorrect information. (See 18 U.S.C. 1001)

I have read and accept the privacy policy.

Submit Application

= Back