The Other Than Honorable module presents an overview of the benefits and services that may be available to those with an Other Than Honorable character of discharge. This Online Resource Guide provides you with the web links to important resources related to the course.

**VA TAP ONLINE COURSES**

The VA TAP Course Catalog is a comprehensive resource that includes information about all VA TAP course offerings, direct links to on-demand web-based trainings and downloadable resource materials.

To access these courses, navigate to the [VA TAP Course Catalog](#). You may also scan the QR code at the top of this page. Then, select from the list of courses available in the VA TAP Curriculum.
RESOURCES

Key VA Resources
The VA.gov website offers current resources, tools and contact information for all VA benefits and services that may be available to Service members, Veterans, their families, caregivers and survivors.

- VA home page
- VA benefits hotline: 1-800-827-1000
  - Hearing impaired benefits hotline: 1-800-829-4833
- VA Regional Offices

OTH Eligibility Determination

Separation Documents
- Request Your Military Service Records (Including DD214)
- Complete List of Separation Documents

Character of Discharge Determination Process
- Applying for Benefits and Your Character of Discharge
  - Claims for VA Benefits and Character of Discharge Factsheet
- 38 CFR 3.12

VA Benefits
- VA Mental Health Services
• Emergency Medical Care (COMPACT Act)

• Veterans Crisis Line
  - Chat
  - Phone: Dial 988 then Press 1
  - Text: 838255

Disability Compensation
  - Visit Disability Compensation or scan the QR code for more information:

Health Care
  - Visit VA Health Care or scan the QR code for more information:
Links

- Health benefits hotline: 1-877-222-VETS (1-877-222-8387)
- VA health care for spouses, dependents and family caregivers
- Vet Centers
  - Phone: 1-877-927-8387
- 38 CFR 3.360

Additional VA Benefits

- VA Housing Assistance
- Home Loan Guaranty Program

- Regional Loan Center
  - Phone: 1-877-827-3702
- Burials and Memorials
  - Headstones and Markers: 1-800-697-6947
  - National Cemetery Scheduling Office: 1-800-535-1117
  - Request a Presidential Memorial Certificate
- Veterans Pensions
- Veteran Readiness and Employment (VR&E)

- VA Life Insurance
- VGLI, SGLI or FSGLI support: 1-800-419-1473
Links

• All other VA life insurance programs: 1-800-669-8477

Character of Discharge Upgrade
Visit the Character of Discharge Upgrade Tool or scan the QR code for more information:

Resources for Newly Separated Service Members
VA Solid Start
• Phone: 1-800-827-0611
• Visit VA Solid Start or scan the QR code for more information:

VA Liaison for Healthcare
• VA Liaison for Healthcare Locator
Additional Resources and Support

VA.gov Resources and Support

National Resource Directory (NRD)
- Visit National Resource Directory (NRD) or scan the QR code for more information:

![QR Code]

- National Call Center for Homeless Veterans: 1-877-4AID-VET (1-877-424-3838)
- Wounded Warrior Resource Center (MOS): 1-800-342-9647

Veteran Service Organizations (VSOs)
- Veteran Service Organizations
- Search Accredited VSOs

![QR Code]

- AMVETS
  - Phone: 1-877-726-8387
- The American Legion
- Disabled American Veterans (DAV)
- Paralyzed Veterans of America (PVA)
  - Phone: 1-800-424-8200
- Veterans of Foreign Wars (VFW)
- Vietnam Veterans of America
  - Phone: 1-310-585-4000