Online Reference Guide

The Transition Assistance Program (TAP) provides training, information and services to help Service members and their families transition to civilian life. The Military Life Cycle (MLC) modules help Service members, Veterans and their families take full advantage of VA benefits and services. The Survivor and Casualty Assistance Resources module presents key information about the benefits and resources available to survivors of active-duty Service members and Veterans. This Online Reference Guide provides you with the web links to important resources related to the course.

TAP Online Courses

The TAPevents.mil/courses website offers just-in-time web-based training for MLC modules. This website allows you to access all the MLC modules to learn more about VA benefits and services.

To access these courses, navigate to TAP Online Courses page and select Military Life Cycle (MLC) from the drop-down menu on the far-right, titled TAP Curriculum.

External Link Disclaimer: This document contains links that will take you outside of the Department of Veterans Affairs website. VA does not endorse and is not responsible for the content of the linked websites.
VA Home Page

The VA.gov website offers current resources, tools, and contact information for all VA benefits and services that may be available to Service members, Veterans, their families, caregivers and survivors.

How Can I Prepare Now to Help My Family?

- **Military OneSource (DoD resource)**
  - Phone: 1-800-342-9647
- **VA Office of Survivors Assistance**

DoD Benefits: Military OneSource

- **Survivor and Casualty Assistance—Resources**
- **A Survivor’s Guide to Benefits: Taking Care of Our Families**
- **Understanding the Role of the Casualty Assistance Officer**
- **Casualty Assistance Resources**
- **Gold Star and Surviving Family Member Representative Program**

Who Can My Family Reach to at DoD?

- **Military OneSource**
  - Phone: 1-800-342-9647

VA Benefits

- **Bereavement counseling at Vet Centers**
  - Phone: 1-877-927-8387
- **Beneficiary life insurance financial counseling**
  - Phone for Servicemembers' Group Life Insurance (SGLI), Family Servicemembers' Group Life Insurance (FSGLI), Veterans' Group Life Insurance (VGLI) beneficiaries: 1-888-243-7351
  - Phone for SGLI Traumatic Injury Protection (TSGLI) recipients: 1-800-428-3416
- **Dependency and Indemnity Compensation (DIC)**
- **Survivors Pension**
- **VA housing assistance**
- **Veterans' Group Life insurance (VGLI)**
- **Survivors' and Dependents' Educational Assistance (DEA) Program**
● Marine Gunnery Sergeant John David Fry Scholarship (Fry Scholarship)
● Government headstone, marker, and medallions
● Memorial or burial flags
● Presidential Memorial Certificate

Who Can My Family Reach to at VA?

● VA Office of Survivors Assistance
● VA Regional Offices Websites
● VA Call Center: 1-800-827-1000

Other Groups Ready to Support Your Family

● VA Directory of Veterans Service Organizations (VSOs)
● County Veterans Service Officers (CVSOs)
  ○ National Care Planning Council (NCPC)
  ○ National Association of County Veterans Service Officers (NACVSOs)
● Tragedy Assistance Program for Survivors (TAPS)
  ○ Phone: 1-800-959-8277

Additional Resources

● VA Survivors and Burial Benefits Kit
● If you wish to speak directly to a VA representative, contact VA:
  ○ Burial, DIC, Survivors Pension or other benefits: 1-877-294-6380
  ○ VA headstones and markers: 1-800-697-6947
  ○ Bereavement counseling: 1-202-461-6530
● Office of Survivors Assistance FAQs
● Survivor Benefits and Services for Veterans and their Families Brochure