#### Department of Veterans Affairs M27-1, Part V

**Veterans Benefits Administration September 7, 2016**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of Benefits Assistance Service Procedures M27-1, Part V, Access and Business Applications.”  ***Notes***:   * Newly created M27-1, Part V “Access and Business Applications” consists and incorporates rescinded M27-1, Part III, Web Communications Chapters 6 “eBenefits” and 7 “VA In person Proofing Process” Chapters 1 and 2. |

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| Reason(s) for the Change | Citation | Page(s) |
| * Created M27-1, Part V, Access and Business Applications | M27-1, Part V | V.1.1 |
| * Re-designate “eBenefits” from M27-1, Part III, Chapter 6 to M27-1, Chapter 1 | M27-1, Part V, Chapter 1 |  |
| * Re-designate “VA In person Proofing Process” from M27-1, Part III, Chapter 7 to M27-1, Part V, Chapter 2 | M27-1, Part V, Chapter 2 |  |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Mike Carr, Acting Director  Benefits Assistance Service |

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