

Veterans Benefits Administration  
Department of Veterans Affairs  
Washington, D.C. 20420

VA Manual 26-3, Revised  
Change 22  
April 15, 2024

**To: Regional Loan Center Personnel and Other Participants in the VA Loan Administration Program**

**Subject: Transmittal of Change 22 to M26-3, Loan Management and Service Policies, Procedures, and Methods, Loan Guaranty Operations for Regional Offices**

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**Purpose** Attached are revisions to Chapter 01 VA M26-3, Loan Management and Service Policies, Procedures, and Methods, Loan Guaranty Operations for Regional Offices.

**Changes** Chapter 1 of VA Manual 26-3 was revised to add useful links to additional information in section 1.02, update details about the VALERI Servicer Web Portal (SWP), and VALERI access for RLC staff including the need to complete VALERI cases within established timeframes, in section 1.04, and provide an updated manual overview in section 1.05.

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**Additional Copies** Additional copies may be downloaded at [https://www.benefits.va.gov/WARMS/M26\\_3.asp](https://www.benefits.va.gov/WARMS/M26_3.asp).

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