APPENDIX F. ADDITIONAL VA CONTACT INFORMATION

a. Regional Loan Center Offices of Jurisdiction. The Regional Loan Center (RLC) Offices of Jurisdiction (OJ) are identified by the first two numbers of the loan identification number (LIN) for each loan. For a complete list of the OJ codes and the associated state name, refer to the valid office of jurisdiction (OJ) and office of origination codes Excel spreadsheet, at: <https://www.benefits.va.gov/HOMELOANS/documents/docs/valid_ojoo_codes.xls>. Questions on current loans should be directed to the RLC identified by the OJ number on the LIN. Questions regarding delinquent loans should be directed to the technician assigned to the loan. OJ numbers and contact information for the nine RLCs are listed in the table below.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Station ID #** | **OJ #** | **Office** | **Address** | **Telephone Number** |
| 314 | 11, 13,  14, 27,  72 | Roanoke RLC | 210 Franklin Road, SW Roanoke, VA 24011 | 1-800-933-5499 |
| 316 | 16, 18,  19, 20 | Atlanta RLC | 1700 Clairmont Road Decatur, GA 30033 | 1-888-768-2132 |
| 317 | 17, 22,  23, 55 | St. Petersburg RLC | 9500 Bay Pines Boulevard St. Petersburg, FL 33708  Mailing Address: P.O. Box 1437  St. Petersburg , FL 33731 | 1-888-611-5916 |
| 325 | 06, 07, 09, 10, 11, 25, 26, 29, 73 | Cleveland RLC | A.J. Celebrezze Federal Building 1240  East 9th Street Cleveland, OH 44199 | 1-800-729-5772 |
| 335 | 28, 30,  31, 33,  34, 35,  52 | St. Paul RLC | 1 Federal Drive,  Fort Snelling  St. Paul, MN 55111 | 1-800-827-0611 |
| 339 | 106F  39, 36,  41, 42, 46, 47, 48, 63 | Denver RLC | 155 Van Gordon Street Lakewood, CO 80228 | 1-800-319-9446 |
| 345 | 40, 43,  44, 45,  77 | Phoenix RLC | 3333 North Central Avenue Phoenix, AZ 85012 | 1-888-869-0194 |
| 362 | 21, 49,  50, 51,  62 | Houston RLC | 6900 Almeda Road Houston, TX 77030 | 1-888-232-2571 |
| 459 | 59 | Honolulu | TAMC  Ward Road E-Wing, 1st Floor Honolulu, HI 96819 | 1-808-433-0486 |