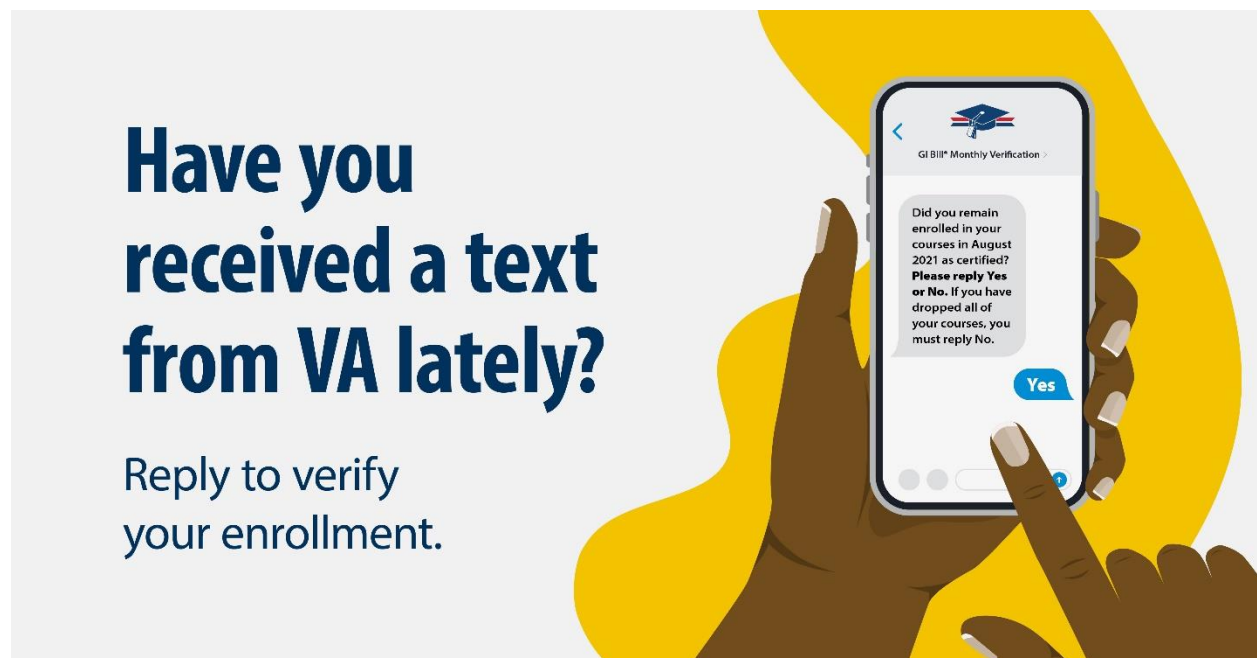


New Monthly Enrollment Verification Requirement May Affect Payments

The Department of Veterans Affairs (VA) is implementing a monthly enrollment verification requirement for Post-9/11 GI Bill® Students. Students must verify their enrollment at the end of each month and those who fail to verify their enrollment for two consecutive months will have their Monthly Housing Allowance (MHA) and kicker payments put on hold.

Students with active enrollments at non-college degree (NCD) facilities have already started verifying their enrollment and students with active enrollments at Institution of Higher Learning (IHL) facilities will begin verifying starting in December for **terms starting on or after December 17, 2021**.



To prepare for the Enrollment Verification process, you should:

1. Call the Education Call Center (ECC) at 1-888-GIBILL-1 (1-888-442-4551) to update your contact information if you do not have a mobile phone number and/or email address on file, to ensure VA can reach you so you don't have any payments interrupted.

Note: Updating your contact information on your VA.gov profile does not update your information for Education benefits. Education benefits keep your contact information in their own separate records, and you will need to call the ECC directly to update your information.

2. Let an ECC representative know that you'd like to opt-into text message verification when you call in. **Note: Text message verification is not available to students with international numbers.**
3. Verify your enrollment every month after receiving a text message from VA asking if you've remained in the same classes or training, as certified. You'll have **six days** to respond, or you'll need to call the ECC to verify. After responding, you will receive a confirmation message and then you'll be all set.

Note: VA will send the monthly verification text from one of the following numbers:

- **202-519-1441**
- **202-519-4778**
- **202-915-1865**
- **202-991-4607**

VA strongly recommends using text message verification as it is easier and faster than calling the ECC. If you choose not to verify via text, you will need to call the ECC at the end of each month to verify your enrollment.

For more information on enrollment verification and how to sign up for and use text message verification, visit the following resources:

- [Enrollment verification webpage](#)
- [Infographic: How to Verify Enrollment for NCD Facility Students](#)
- [Video: How to Verify Enrollment for NCD Facility Students](#)
- [Frequently Asked Questions](#)