**Enrollment Verification**

A Guide for Affected Post-9/11 GI Bill® Students

Most Post-9/11 GI Bill students who receive Monthly Housing Allowance (MHA) and/or kicker payments are required to verify enrollment at the end of each month. Utilize this infographic to learn how to verify your enrollment.

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**Step 1 Opt-In**

For a quick and easy experience, VA highly recommends using text message verification. When your enrollment is processed by VA, you will receive a text message from VA to opt into text message verification.

- **Reply “YES” to opt-in.** Within 24 hours, you will receive a text confirming you have opted in.
  - The text message link will expire in 14 days. After that, you will be automatically enrolled in email verification.
  - If you reply “NO” or cannot receive texts, you will be automatically enrolled in email verification.

  - You don’t need to opt in again for future terms unless you change your mobile phone number.

**Step 2 Verify**

Text: On the last day of each month, you will receive a text message requesting enrollment verification for that month.

- **Reply “YES” to verify your enrollment.** Within 24 hours, you will receive a text confirming you have verified your enrollment.
  - If you don’t reply within 6 days, the conversation will close and you will need to call the Education Call Center (ECC) at 1-888-GIBILL-1 (1-888-442-4551) to verify your enrollment.

  - If your enrollment status has changed, select “No, my enrollment has changed.” Please contact your School Certifying Official (SCO) to ensure your enrollment record with VA has been adjusted.

Email: If you opted out of text messages and/or have enrolled in email verification, on the last day of each month, you will receive an email requesting enrollment verification for that month.

- **Select “Yes, my enrollment is the same”** to verify your enrollment.
  - If you don’t select a response within 14 days, the conversation will close and you will need to call the ECC to verify your enrollment.

  - If your enrollment status has changed, select “No, my enrollment has changed.” Please contact your SCO to ensure your enrollment record with VA has been adjusted.

**Step 3 Payments**

If you verify enrollment each month and still qualify to receive MHA and/or kicker benefits, your payments will continue uninterrupted.

If you fail to verify for two consecutive months, your MHA and/or kicker will be placed on hold. You will need to call the ECC to verify your enrollment and have your payments released.

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Visit our [website](#) and [FAQs](#) to learn more.

Stay tuned for more details in the coming months.